



Company Policy

Dietrich Teigler Nachf. GmbH & Co. KG is an internationally operating, family-owned company specialising in the sales of and technical consulting for technically demanding niche products made of elastomers and specialty plastics, providing solutions for applications in vibration isolation, sealing technology and wear protection.

In order to safeguard and further strengthen our success, our good reputation and our commitments to interested parties, the Management defines the Quality and Environmental Policy as the Company Policy, based on the following principles:

1. **Customer Focus and Customer Satisfaction** – Our customers are our partners. They determine the success and continued existence of our company. We aim to identify our customers' needs and future requirements at an early stage and provide reliable solutions. Furthermore, our objective is to attract new customers and other relevant interested parties.
2. **Culture of Learning from Errors** – We regard problems and identified errors as opportunities for innovation and improvement. Every employee has both the responsibility and the right to contribute to identifying and eliminating errors in order to ensure consistently high quality. Preventing errors takes priority over detecting them.
3. **Sustainability and Environmental Management** – Our goal is to use natural resources responsibly and thereby contribute to protecting the foundations of life for present and future generations. We are committed to systematically identifying and managing our environmental impacts and to continuously improving our environmental performance. This includes reducing resource consumption, avoiding waste and promoting recycling. We respect human rights and comply with all legal, regulatory and other binding obligations applicable to our company.
4. **Quality as a Management Responsibility** – The Management and all employees in leadership positions actively promote measures for continuous improvement and lead by example. The continuous improvement process is a key priority and is supported by setting new objectives on an ongoing basis and regularly reviewing the extent to which these objectives have been achieved.
5. **Supplier Involvement** – All of the above quality objectives also apply to our suppliers. We actively promote and require compliance with these objectives without compromise.